

section B: about the sale of the insurance

B.1 when did you take out this payment protection insurance?

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	2	0	0	1	can't remember <input type="checkbox"/>
d	d	m	m	y	y	y	y	

B.2 did the payment protection insurance provide *single* cover (to cover just you) or *joint* cover (to cover you and your partner)?

single joint

B.3 how was this insurance sold to you?

You might have been sold the insurance at a *different time* to when you took out your loan or credit.

- during a meeting
- during a phone conversation
- you were given a leaflet to fill in
- over the internet
- by post
- can't remember

B.4 did the financial business give you advice or recommend that you take out this insurance?

- yes
- no
- can't remember

B.5 how did you pay for this insurance?

- with a single payment ("premium") paid up-front as a one-off
- with a "premium" paid each month
- not sure

B.6 what's the current situation with this insurance?

- the insurance is still running
- the insurance ended when the loan was paid off (or when the credit card account was closed)
- the insurance was cancelled (if so, when did this happen?)

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	2	0	0	6
d	d	m	m	y	y	y	y